



Your goals are clear- Create customer communications that are **personal, relevant, and consistent**. Ensure they reflect the **latest information** and are **compliant**. Convey the **breadth of your relationship**. Deliver them **on time**, and in the **channel of their choice**. Make them **actionable**. And, make them **cost effective**.

We can all agree on the goals, but these can present significant challenges for large, complex organizations. Legacy data systems, integration issues, IT cost and responsiveness, the plethora of technology choices, keeping versions current, and resource constraints...just to name a few.

For over 28 years, NEPS has helped industry leading clients overcome these challenges and achieve their goals. Our award winning platform, NSite, powers many of the world's leading organizations. We have particular expertise in the insurance, financial and healthcare markets, and thrive in data intensive, complex situations.

We believe you will find NEPS to be wholly unique, with a refreshing perspective that will resonate with your own. In short, we believe in:

The best technology for the job. Rather than "one size fits all", NEPS offers an ever-expanding platform with an entire suite of leading technology tools. This allows you to match the right tool to each application for maximum efficiency.

Power to the people. Business rules typically reside within composition engines. Changes to those rules (market response, compliance, branding, etc.) require IT resources, which can result in lengthy and costly turnarounds. Our NSite platform separates these business rules from the composition engines, allowing your business users to make their changes, proof, and approve- all in real time. This encompasses transactional, interactive and marketing communications, in both batch and on-demand mode.

Flexibility. NSite can be accessed in a secure hosted model, or deployed behind your firewall. In either case, we advocate leveraging the technology to the greatest extent possible and will never charge a "per transaction" fee.

Output Agnostic. The decision to insource or to outsource is yours- we integrate our platform accordingly. And, we will deliver your documents in the channel of your customer's choosing, whether electronic, physical, or both.

Your goals are waiting. Let's start a discussion. Call us today!



EXECUTIVE PROFILE

Denise Miano, EDP, is President and Co-Founder of NEPS. A major influence in the customer communication industry throughout her career, Denise was presented in 2015 with the prestigious Brian Platte Lifetime Achievement Award from Xplor. She has been a featured speaker at past industry forums such as On Demand, Xplor, AllIM, and the Financial Communications Forum. Denise has authored numerous articles for industry publications, including Print on Demand Business, Insurance and Technology, National Underwriter, and 3X/400 Systems.

Denise founded NEPS on the principle of empowering clients to harness the power of their data, and to deliver communications that are relevant, timely, compliant and effective. Earning the trust of her clients through systems expertise, state-of-the-art technology and flawless delivery are the legacy principles of her career.

CONTACT INFO:

COMPANY:
NEPS

PHONE:
603.314.5630

WEBSITE:
www.neps.com

EMAIL:
info@neps.com